

SOLID CORE SIDING®
LIFE OF THE HOME LIMITED WARRANTY

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SOLID CORE SIDING®
LIFE of the HOME
LIMITED WARRANTY



THINK OUTSIDE.®



LIFE OF THE HOME LIMITED WARRANTY

SOLID CORE SIDING® offers a complete exterior siding system combining superior energy efficiency with durable, long-lasting beauty. Its tough Vycralar™ surface is bonded with SOLID CORE™ backing, creating a product with unmatched bridge strength, superior R-Values and air infiltration ratings, and guaranteed impact resistance. These exceptional qualities allow SOLID CORE SIDING to be backed by the industry's only Life of the Home Limited Warranty.

The manufacturer warrants to the homeowner that SOLID CORE SIDING will not peel, blister, pit, flake or corrode as a result of manufacturing defects or as a result of exposure to ocean air (salt spray). Unlike conventional veneer-type sidings, which are warranted only to the initial homeowner, SOLID CORE SIDING is warranted for the lifetime of the house — the period for which the structural integrity of the house remains intact.

In the case of “commercial” installations — such as apartment buildings, condominiums, etc. — the period of warranty coverage shall be 60 years.

EXTERIOR PORTFOLIO® LIFE OF THE HOME LIMITED WARRANTY

SOLID CORE SIDING® offers a complete exterior siding system combining superior energy efficiency with durable, long-lasting beauty. This SOLID CORE backing creates a product of unmatched bridge strength, superior R-Values and air infiltration ratings, and guaranteed impact resistance. These exceptional qualities allow SOLID CORE SIDING to be backed by the Life of the Home Limited Warranty.

STATEMENT OF LIMITED WARRANTY

Exterior Portfolio®, a brand of Royal Group, Inc. (“Manufacturer”), warrants to the owner of the residential or commercial property at the time of product installation (“Owner”) that, after installation, SOLID CORE SIDING will not peel, blister, pit, flake or corrode as a result of manufacturing defects or as a result of exposure to ocean air (salt spray).

WARRANTY PERIOD

Unlike conventional veneer-type sidings which are warranted only to the initial owner, SOLID CORE SIDING is warranted for the lifetime of the residential house — the period for which the structural integrity of the residential house remains intact.

The Warranty period for “commercial” installations, such as apartment buildings, condominiums, etc., is 60 years from the original installation date.

TRANSFER OF WARRANTY

To transfer this Warranty, the new owner must register the transfer information online at www.ExteriorPortfolio.com/Warranty within 30 days of the transfer of ownership of the residential or commercial property.

WARRANTY LIMITATIONS

THERE ARE NO EXPRESS WARRANTIES, GUARANTEES OR INDEMNITIES EXCEPT AS CONTAINED IN THIS LIMITED WARRANTY, AND ALL SUCH OTHER WARRANTIES, GUARANTEES AND INDEMNITIES ARE HEREBY DISCLAIMED, OVERRIDDEN AND EXCLUDED FROM THIS TRANSACTION. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES.

IF OWNER DOES NOT HAVE A COPY OF THE ORIGINALLY APPLICABLE WARRANTY FROM THE TIME OF PRODUCT INSTALLATION AND OTHER EVIDENCE OF THE PRODUCT INSTALLATION DATE IS UNAVAILABLE, THE WARRANTY BEING OFFERED FOR THE PRODUCT AT THE TIME OF SUBMISSION OF THE CLAIM WILL BE APPLIED.

MANUFACTURER'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL MANUFACTURER BE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER, WHETHER FORESEEABLE OR UNFORESEEABLE, ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. MANUFACTURER'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE COST OF REPAIR OR REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED BELOW.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State and from jurisdiction to jurisdiction.

NO EMPLOYEE, AGENT, OR OTHER PERSON IS AUTHORIZED BY MANUFACTURER TO ASSUME FOR MANUFACTURER ANY LIABILITY IN ADDITION TO THAT SET FORTH IN THIS WARRANTY.

ADDITIONAL LIMITED WARRANTY COVERAGE

Normal Weathering

Exposure to the elements can be expected to cause gradual and uniform color change (normal weathering). This can vary depending on geographical location and wall exposure. SOLID CORE SIDING is warranted not to change color in excess of 4 standard industry units as determined by Manufacturer. Any weathering change that occurs on a specific wall section in a manner that varies significantly from panel to panel (checkerboard effect) will also be considered a defect and will be covered under the terms and conditions of this Warranty.

High Impact Resistance

Should SOLID CORE SIDING panels crack for reasons associated with normal ownership, Manufacturer will replace all damaged panels including the cost of material and labor which exceeds the amount covered by your insurance policy (excluding deductible). In the case of hail damage, Manufacturer will solely cover the cost of material which exceeds the amount covered by your insurance policy (excluding deductible). You must provide proof of submission and resolution of claim from your insurance company, and you must promptly follow the warranty claim procedure below.

Coverage Against Chalking

SOLID CORE SIDING panels are warranted not to chalk in an offensive manner that could cause discoloration of the trim areas.

Product Integrity

SOLID CORE SIDING has been tested extensively by Manufacturer in freeze, thaw, and heat cycles to ensure proper panel performance. When properly installed, should SOLID CORE SIDING panels buckle for reasons associated with expansion or contraction or separate so as to negatively affect the performance of the product, Manufacturer will replace the damaged product, including the cost of material and labor.

WARRANTY REGISTRATION

To register your SOLID CORE Siding warranty, please go to www.ExteriorPortfolio.com/Warranty.

OBTAINING WARRANTY PERFORMANCE

Within a reasonable time after discovery of a suspected manufacturing defect, you must complete a Warranty Claim Form available at www.ExteriorPortfolio.com/Warranty under the Customer Care tab. You can file your claim online or download the Warranty Claim Form from the website. If mailing your form, you must forward the Warranty Claim Form to the following address:

Exterior Portfolio
Attn: Warranty Department
1441 Universal Road
Columbus, Ohio 43207

You must include in this notification proof of purchase or ownership (which may include providing a product sample), evidence of the date of installation of SOLID CORE SIDING, photographs of the home, and a statement explaining the defect and listing all items affected. Samples are required for claims based upon fading. Before final settlement on High Impact Resistance claims, you must provide proof of submission and resolution of claim from your insurance company. Manufacturer may require you to submit additional information. Any costs incurred by Owner in preparing and submitting to Manufacturer information and materials related to a claim to obtain warranty performance are Owner's responsibility. Manufacturer will then investigate the claim and examine the material claimed to be defective. If a defect covered by this Warranty is confirmed, Manufacturer, within a reasonable amount of time after the inspection, will, at its option, either repair or replace the SOLID CORE SIDING, including the pre-approved cost of material and labor. Manufacturer may, at its option, refund the amount paid by the Owner for the SOLID CORE SIDING and accessories plus the reasonable cost of installation. For confirmed claims, if Manufacturer will provide a voucher for materials and/or labor or make a payment to the Homeowner or Commercial Owner in resolution of a claim, it will require the Homeowner or Commercial Owner to execute a release of claims against Manufacturer respecting the particular claim. The foregoing remedies are the SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF ANY WARRANTY. There is no informal dispute settlement mechanism available under this Warranty.

CARE AND MAINTENANCE

Although SOLID CORE SIDING is made of premium, long-term and durable materials, like many other products, it will perform best when it is kept clean of dirt or foreign matter buildup. Industrial fumes, airborne pollutants, mildew, or rust stains should be properly removed — often by a simple hosing down of the structural wall on which SOLID CORE SIDING is placed on a reasonably scheduled basis. If the Owner neglects to keep SOLID CORE SIDING surface clean, and a harmful surface buildup is allowed to occur, restoration of the wall appearance to a fresh and clean condition can become a difficult task. In such cases it is specifically the Owner's responsibility — and not the responsibility of either Manufacturer or the installing contractor — to restore the wall surface to a fresh and clean condition.

EXCLUSIONS FROM WARRANTY COVERAGE

This Warranty does not cover damage or defect caused by settlement or shifting of structural members or adjoining surfaces, structural defects of the building, fire, wind, flood, lightning or other acts of God (except those specifically warranted against in this Warranty), intentional acts and unreasonable use, accident, negligence, exposure to harmful chemicals, fumes, airborne stains, mold and mildew. This Warranty does not cover siding that has distorted or melted due to exposure to excessive heat sources (e.g., barbecue grills, reflections from windows, roofing materials, pools, blacktop, etc.). Improper installation of the SOLID CORE SIDING product or exposure of the SOLID CORE SIDING product to weather prior to installation renders this Warranty null and void. The installation of accessory products, which are either inherently incompatible with the product covered by this Warranty or which are installed in a manner detrimental to the performance of SOLID CORE SIDING, will render this Warranty null and void. SOLID CORE SIDING cannot be painted or its surface altered in any way and doing so will render this Warranty null and void. Any repair or replacement of the SOLID CORE SIDING product without the prior written authorization of Manufacturer will render this Warranty null and void. Manufacturer reserves the right to discontinue or make changes in any of its products — including changes both in style and color — without liability to the original purchaser or permitted transferees of this Warranty. In the event that such discontinuation or changes should cause products covered by this Warranty to be unavailable, Manufacturer reserves the right to substitute a product — or to refund a proportionate cost of product replacement — at its sole discretion. Online registration is not required as a condition to performance under this Warranty by Manufacturer. It is, however, the most convenient means of establishing proof of identity of the Original Purchaser/Owner, and date of installation of the products — and Manufacturer requests that online warranty registration be completed at the time of installation. Manufacturer reserves the right to direct and pay an independent company, dealer, contractor, applicator or distributor to perform any remedy under this Warranty on Manufacturer's behalf.

MISCELLANEOUS

This writing is understood and intended to be the final expression of the parties' agreement respecting this Warranty and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this Warranty. This Warranty may not be altered or amended except in a written instrument signed by Manufacturer and the original Owner or permitted transferee. No agent, employee or any other party is authorized to make any warranty in addition to that made in this Warranty, and Manufacturer shall not be bound by any such statements other than those contained in this Warranty.

This Warranty shall only be applicable and enforceable in the United States of America and Canada.

This Warranty is effective for purchases made on or after January 1, 2010.

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